

Examination Scheme

For

Master of Business Administration Semester-III



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| | | | | Туре | Tea hou wee | rs p | _ | | Exa Sch | | | | |
|---------|--|----|---------------------------------------|-------|-------------------|--------|----------|--------|------------|-------------|------|---------|-----|
| S. N | Course Code | Δ | | L T P | | T C | The y | or | Pra al | ctic | arks | | |
| | | | | _ | | E X | I N | E X | IN | Total Marks | | | |
| 1 | MMB301 | Th | OPTIMIZATIO N METHOD | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |
| 2 | MMB302 | Th | ORGANIZATIO NAL DEVELOPMEN T | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |
| 3 | MMB303 | Pr | SUMMER TRAINING & VIVA | Core | | | 8 | 8 | | | 50 | 15 0 | 200 |
| 4 | Codes are given in the list of electives | Th | Elective I (Paper – 1- A) | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |
| 5 | Codes are given in the list of electives | Th | Elective-I (Paper – 2 - B) | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |
| 6 | Codes are given in the list of electives | Th | Elective II (Paper – 1- A) | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |
| 7 | Codes are given in the list of | Th | Elective-II (Paper – 2 - | Core | 3 | 1 | | 4 | 70 | 3 0 | | | 100 |

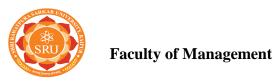
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(Effective from the session: 2022-23)

| Total Cont | Total C | redit | : 32 | | Gra Mai | otal | 800 | | |
|-------------------|---------|-------|------|--|------------|------|-----|--|--|
| electives | | B) | | | | | | | |

ELECTIVE SPECIALIZATION:-

| S.no | Specialization Name | Subject Name | Code |
|------|------------------------------|---------------------------------------|--------------|
| 1 | MARKETING MANAGEMENT | SALES AND DISTRIBUTION MANAGEMENT | MMB304- A |
| | MANAGEMENI | INTERNATIONAL MARKETING | MMB304- B |
| 2 | | MANAGEMENT OF INDUSTRIAL RELATIONS | MMB305- A |
| | HUMAN RESOURCE MANAGEMENT | HRM: TRAINING & DEVELOPMENT | MMB305-B |
| 3 | FINANCE MANAGEMENT | INTERNATIONAL FINANCE MANAGEMENT | MMB306- A |
| | MANAGEMENI | INCOME TAX MANAGEMENT | MMB306- B |
| 4 | HOSPITAL | HOSPITAL WASTE MANAGEMENT | MMB307- A |
| | MANAGEMENT | HEALTH CARE ECONOMICS | MMB307-B |
| 5 | INFORMATION TECHNOLOGY | NETWORK APPLICATION AND MANAGEMENT | MMB308- A |



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| | | DATA CENTRE MANAGEMENT | MMB308- |
|----|---------------------------|--|---------------|
| | | DATA CLIVIRE MANAGEMENT | В |
| 6 | BANKING | INSURANCE MANAGEMENT | MMB309- A |
| | &INSURANCE | BANK MANAGEMENT | MMB309-B |
| 7 | PRODUCTION | PRODUCTION PLANNING AND CONTROL | MMB310-A |
| | MANAGEMENT | PURCHASING AND MATERIALS MANAGEMENT | MMB310-B |
| 8 | | HUMAN RESOURCE DEVELOPMENT IN RURAL SECTOR | MMB311 - A |
| | RURAL MANAGEMENT | RURAL DEVELOPMENT PROGRAMMES | MMB311- B |
| 9 | DISASTER | DISASTER MANAGEMENT POLICY AND AGENCY | MMB312- A |
| | MANAGEMENT | GEOINFORMATICS IN DISASTER MANAGEMENT | MMB312- B |
| 10 | TOURISM AND TRAVELLING | TOURISM CONCEPTS & IMPACTS | MMB313- A |
| | MANAGEMENT | TOURISM RESOURCES | MMB313-B |
| 11 | SUPPLY CHAIN | SUPPLY CHAIN RISK MODELLING & MANAGEMENT | MMB314- A |
| | MANAGEMENT | DISTRIBUTION MANAGEMENT FOR GLOBAL SUPPLY CHAIN MANAGEMENT | MMB314- B |
| 12 | PUBLIC RELATION | PRINCIPLES OF ADVERTISEMENT | MMB315- A |

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| | | ORGANIZATIONAL BEHAVIOR | MMB315- B |
|----|---------------------------|---|--------------|
| 13 | DIGITAL MARKETING | FUNDAMENTAL OF DIGITAL MARKETING | MMB316- A |
| | | FUNDAMENTAL OF E-COMMERCE | MMB316- B |
| 14 | E-COMMERCE | E-COMMERCE: AN APPLICATION | MMB317- A |
| | | E-COMMERCE STRATEGIES AND MODELS | MMB317- B |
| 15 | GLOBAL BUSINESS | GLOBAL BUSINESS ENVIRONMENT | MMB318- A |
| | MANAGEMENT | GLOBAL PRODUCTION & OPERATIONS MANAGEMENT | MMB318- B |
| 16 | INTERNATIONAL BUSINESS | INTERNATIONAL TRADE AND OPERATIONS | MMB319- A |
| | DUSINESS | RISK MANAGEMENT AND INSURANCE | MMB319- B |

| Course Title | OPTIM | OPTIMIZATION METHODS | | | | | | | |
|---------------------|----------|--|---|----|--|--|--|--|--|
| Course Code | MMB 3 | MMB 301 | | | | | | | |
| Course | L | T | P | TC | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | Projects | Projects & Basic of optimization methods | | | | | | | |

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| Course | To understand the optimization methods and its application. | | | | | | | | | |
|--------------------|---|--|--|--|--|--|--|--|--|--|
| Objectives | To clear the assignment problems and bring out with proper solution. | | | | | | | | | |
| Course Contents | UNIT -I Optimization Methods: Meaning and Scope; Various Stages in Optimization Projects. Linear Programming Problem: Meaning of Linear programming-General Mathematical Formulation of LPP. Feasible and Optimal Solutions: Graphical Analysis-Simplex Method-Duality and Sensitivity Analysis. Advantages and Limitations of LPP. UNIT- II Transportation Model: Mathematical Formulation- Initial Basic Feasible Solution: North West Corner Method- Least Cost Method and Vogel's Approximation Method; Optimization (Minimization and Maximization) using Modified Distribution Method. UNIT- III Assignment Problem: Assignment Model as a Particular Case of Transportation Model- Formulation of Assignment Problems- Solution of Assignment Problems using Hungarian Method- Travelling Salesman Problem. UNIT -IV Waiting Line Models: Basic Queuing Process- Basic Structure of Queuing Models- Scope in Management Decisions and Solution to M/M/1: FCFS Model. Sequencing Model: Processing n Jobs through Two Machines- Processing n Jobs through Three Machines. UNIT- V Network Analysis: Shortest Route Problem- Network & Time Estimation-Project Planning & Control Using Critical Path Method (CPM) and Program me Evaluation & Review Technique (PERT). Project Scheduling — Cost Slope-Crashing the Network- Estimation of Optimum Project Cost. | | | | | | | | | |
| Course Outcomes | This subject will come up with proper knowledge regarding optimization methods. | | | | | | | | | |
| Text Books | A.M. Natrajan- "Operation Research"- Pearson Education N. D. Vohra. "Quantitative Techniques"- New Delhi: Tata McGraw Hill Publication. | | | | | | | | | |

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| Reference | 1. P. K. Gupta and D. S. Hira- "Operations Research"- New Delhi: Sultan Chand Publications- |
|-----------|---|
| Books | 2. F.S. Hiller & Hiller- "Introduction to Management Science" Tata Mcgraw Hill HamdyTaha- "Operations Research" 8th Ed. Pearson 2007. |

| Course Title | ORGAN | ORGANIZATIONAL DEVELOPMENT | | | | | | |
|----------------------|---------|--|---|----|--|--|--|--|
| Course Code | MMB 3 | MMB 302 | | | | | | |
| Course | L | Т | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | Overvie | Overview of organizational structure- team building. | | | | | | |
| Course Objectives | • To u | To understand organizational development | | | | | | |

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| | To understand the strategies in organization. | | | | | | |
|--------------------|---|--|--|--|--|--|--|
| Course Contents | UNIT-I An overview of Organizational structure- Behavioral implication of organizational structure- factors influencing organizational structure. Organizational Effectiveness: Approaches- need and significance. UNIT-II Organizational development: Definition- Assumptions- goals- process- objectives; Team Building- Planning & Goal setting- OD interventions. Organizational change: Basic Concept and definition; Nature of Organizational Change UNIT-III Organizational conflicts: Causes- nature- measures to resolve organizational conflicts; Inter Group behavior and collaboration- Managerial Grid; Sensitivity training; Transactional analysis; Inter-group and team building interventions. UNIT-IV Organizational Culture and Climate: Organizational learning- power and politics in the organization- Cross culture dynamics. UNIT-V The process of Empowerment- Management of gender Issues- Creativity in organization. | | | | | | |
| Course Outcomes | After completion of these courses the students will come up with better methods in developing any organization. | | | | | | |
| Text Books | French and Bell- Organisational Development- Pearson Education D.R. Brown- An Experimental Approach to Organization Behavior Pearson Education Carol P Harvey and M.June Allard- Understanding and managin diversity- PHI India | | | | | | |
| Reference Books | F. Luthans -Organisational Behaviour TMH- New Delhi S.P. Robbins- "OrganisationalBehaviour"- Pearson Education Prasad- Organisational Development for Excellence- McMillan- India. | | | | | | |

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| 4. Madhukar Shukla- Understanding Organization : Organization |
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SPECIALIZATION –MARKETING MANAGEMENT-1

| Course Title | SALES | SALES AND DISTRIBUTION MANAGEMENT | | | | | |
|---------------------|----------|--|---|----|--|--|--|
| Course Code | MMB 3 | MMB 305-A | | | | | |
| Course | L | T | P | TC | | | |
| Credits | 3 | 1 | | 4 | | | |
| Prerequisites | Introduc | Introduction to Marketing- sales and marketing intermediaries. | | | | | |



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|----------------------|--|--|--|--|--|--|--|--|--|--|
| Course Objectives | The purpose of this paper is to acquaint the student with the concepts which are helpful in developing a sound sales and distribution policy and in organizing and managing sales force and marketing channels | | | | | | | | | |
| | UNIT – I | | | | | | | | | |
| | Nature and Scope of Scales Management; Setting and Formulation Personal Selling Objective; Recruiting and Sales Personnel. | | | | | | | | | |
| | UNIT – II | | | | | | | | | |
| | Developing and Conducting Sales Training Programmers; Designing and Administering Compensation Plans; Motivating Sales Personnel. | | | | | | | | | |
| | UNIT – III | | | | | | | | | |
| Course Contents | Sales Meetings and Sales Contests: Designing Territories and Allocating Sales Efforts; Objectives and Quotas for sales Personnel; Developing and Managing Sales Evolution Programme; Sales Cost Analysis. | | | | | | | | | |
| | UNIT – IV | | | | | | | | | |
| | An Overview of Marketing Channels- their Structure- Functions and Relationship; Channel Intermediaries – Wholesaling and Retailing; Logistics of Distribution; Channel Planning- Organisational Patterns in Marketing Channels; Managing Marketing Channels. | | | | | | | | | |
| | UNIT – V | | | | | | | | | |
| | Information System and Channel Management; Assessing Performance of Marketing Channel; International Marketing Channels. | | | | | | | | | |
| Course Outcomes | After completion of these courses the students will come up with good marketing skill and also come with the sales management | | | | | | | | | |
| | 1. Anderson- R. Professional Sales Management! Englewood Cliffs- New Jersey- Prentice Hall Inc 1992 | | | | | | | | | |
| Text Books | 2. Anderson- R. Professional Personnel Selling. Englewood Cliffs- New Jersey- Prentice Hall Inc 1992 | | | | | | | | | |
| | 3. Buskirk- R H and Stanton- W J Management of Sales Force. Homewood Illinois- Richard D. Irwin- 1983 | | | | | | | | | |
| Reference | Dairymple-D J Sales Management; Concepts and Cases- New York- John Wiley- 1989 | | | | | | | | | |
| Books | Johnson- EM etc. Sales Management: Concepts- Practices and Cases- New York- McGraw Hill- 1986 | | | | | | | | | |

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| 3. Stanton- William J etc Management of a Sales Force- Chicago- Irwin- |
|--|
| 1995 |
| |

| Course Title | INTER | INTERNATIONAL MARKETING | | | | | | |
|----------------------|---------|---|---|----|--|--|--|--|
| Course Code | MMB 3 | MMB 305-B | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The bas | The basic knowledge about Marketing and international management. | | | | | | |
| Course Objectives | 6 | • The basic objective of this course is to acquaint the students with environmental- procedural- institutional and decisional aspects of international marketing. | | | | | | |
| Course | UNIT-I | UNIT-I | | | | | | |
| Contents | | international Marketing- Definition- Concept and Setting; Distinctions between International Trade- Marketing and Business; Economic Environment of | | | | | | |

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| | International Marketing; International Institutions – World Bank- IMF-UNCTAD- WTO- Customs Union- Common Markets- Free Trade Zones-Economic Communities. | | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|--|
| | UNIT-II | | | | | | | | | |
| | Constraints on International Marketing–Fiscal and Non-fiscal Barriers- Non-tariff Barriers; Trading Partners – Bilateral Trade Agreements- Commodity Agreements and GSP. | | | | | | | | | |
| | UNIT-III | | | | | | | | | |
| | India and World Trade- Import and Export Policy- Direction and Quantum of India's Exports; Institutional Infrastructure for Export Promotion;" Export Promotion Councils- Public Sector Trading Agencies- ECGC- Commodity Boards etc. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Procedure and Documents–Registration of Exporters- Export Quotations-Production and Clearance of Goods for Exports- Shipping and Transportation-Insurance- Negotiation of Documents; Instruments of Payments – Oper Account- Bills of Exchange; Letter Of Credit – Export Finance. | | | | | | | | | |
| | UNIT-V | | | | | | | | | |
| | International Marketing Mix–Identification of Markets- Product Policy-International Product Life Cycle Promotion Strategy- Pricing Strategy and Distribution Strategy; Various Forms of International Business; Marketing of Joint Ventures and Turnkey Projects. | | | | | | | | | |
| Course Outcomes | The course will come up with enhancing student international marketing skills. | | | | | | | | | |
| Text Books | Anderson- R. Professional Sales Management! Englewood Cliffs- New Jersey- Prentice Hall Inc 1992 | | | | | | | | | |
| TEAL DOORS | 2. Anderson- R. Professional Personnel Selling. Englewood Cliffs- New Jersey- Prentice Hall Inc 1992 | | | | | | | | | |
| | Buskirk- R H and Stanton- W J Management of Sales Force. Homewood Illinois- Richard D. Irwin- 1983 | | | | | | | | | |
| Reference Books | Dairymple-D J Sales Management; Concepts and Cases- New York- John Wiley- 1989 | | | | | | | | | |
| | 3. Johnson- EM etc. Sales Management: Concepts- Practices and Cases- New York- McGraw Hill- 1986 | | | | | | | | | |

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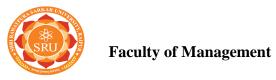
SPECIALIZATION – HUMAN RESOURCE MANAGEMENT -2

| Course Title | MANA | MANAGEMENT OF INDUSTRIAL RELATIONS | | | | | | |
|----------------------|--|--|---|----|--|--|--|--|
| Course Code | MMB 3 | MMB 306-A | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | Knowled | Knowledge about the HRM and recruitments- job etc | | | | | | |
| Course Objectives | Organizational efficiency and performance are intricately interlinked with industrial relations. This course is an attempt to appreciate the conceptual and practical aspects of industrial relations at the macro and micro levels. | | | | | | | |
| | UNIT – | UNIT – I | | | | | | |
| Course Contents | economi Backgro | Industrial Relations Perspectives; Industrial Relations and the Emerging Socio-economic Scenario. Industrial Relations Management-Concept- Evaluation - Background of industrial Relations in India- Influencing factors of IR in enterprise and the consequences. | | | | | | |

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| | UNIT – II | | | | | | | | | |
|--------------------|---|--|--|--|--|--|--|--|--|--|
| | Legal Framework of Industrial Relations; Role and Future of Trade Unions; Trade Union and the Employee- Quality of Work Life- Worker's Participation in Management- Collective bargaining concepts & Characteristics | | | | | | | | | |
| | UNIT – III | | | | | | | | | |
| | Wage and Salary Administration-Nature & Significance- Minimum wage- Fair wage- Real wage- Incentives & fringe benefits. Issues and Constraints in Wage Determination in India. Discipline and Grievance Management; Negotiation and Collective Settlements. | | | | | | | | | |
| | UNIT – IV | | | | | | | | | |
| | Participative management and Co-ownership; Productive Bargaining and Gain Sharing- Employment Structure -Social Partnership-Wider approaches to industrial relations- Labour Market. | | | | | | | | | |
| | UNIT – V | | | | | | | | | |
| | Employee empowerment and Quality Management- Meaning- nature and scope of industrial disputes - Cases and Consequences of Industrial Disputes - Prevention and Settlement of industrial disputes in India. | | | | | | | | | |
| Course Outcomes | The course will bring up the HRM knowledge & industrial Relation with the management | | | | | | | | | |
| Text Books | Kochan- T.A. & Katz Henry- "Collective Bargaining and Industrial Relations"- 2nded. Homewood-Illinois- Richard D Irish- 1988 | | | | | | | | | |
| TEAU DOORS | 2. Mamkoottam- K- "Trade Unionism- Myth and Reality"- New Delhi- Oxford University Press- 1982 | | | | | | | | | |
| | 1. Niland J R etc. "The Future of Industrial Relations"- New Delhi- Sage- 1994.4 | | | | | | | | | |
| Reference Books | 2. Papola- T S & Rodgers- G. "Labour Institutions and Economic Development in India"- Geneva- ILO-1992 | | | | | | | | | |
| | 3. Ramaswamy- E A- "The Rayon Spinners The Strategic Management of Industrial Relations"- New | | | | | | | | | |



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| Course Title | TRAINING & DEVELOPMENT | | | | | | |
|----------------------|---|-----------|-------|-----------|--|--|--|
| Course Code | MMB 3 | MMB 306-B | | | | | |
| Course | L | Т | P | TC | | | |
| Credits | 3 | 1 | | 4 | | | |
| Prerequisites | The bas | ic kn | owled | dge about | the HRM | | |
| Course Objectives | • The purpose of this paper is to provide an in-depth understanding of the role of Training in the HRD- and to enable the course participants to manage the Training systems and processes. | | | | | | |
| | UNIT – I | | | | | | |
| | Training Process— an overview; Role- Responsibilities and Challenges to Training Managers. | | | | | | |
| Course | UNIT – II | | | | | | |
| Contents | Organization and Management of Training Function; Training Needs Assessment and Action Research | | | | | | |
| | UNIT - | Ш | | | | | |
| | Instructi | onal | Obj | ectives a | and Lesson Planning; Learning Process; | | |



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| | Training Climate and Pedagogy. | | | | | | | |
|---------------------|--|------|--|---|--|--|--|--|
| | UNIT - | | | | | | | |
| | Developing Training Modules; Training Methods and Techniques; Facilities Planning and Training Aids; Training Communication. | | | | | | | |
| | UNIT-V | | | | | | | |
| | Training Evaluation; Training and Development in India. | | | | | | | |
| Course Outcomes | | | | | ring up the HRM knowledge & Training and le management | | | |
| Text Books | | | et- Ro er- 19 | _ | Improving Training Effectivenes- Aldershot- | | | |
| | | | • | & Caple. Page- 1995 | Jim. "The Theory & Practice of TrainingLondon- | | | |
| Course Title | INTERNATIONAL FINANCE MANAGEMENT | | | | | | | |
| Course Code | MMB 30 | 07-A | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The basi | c kn | owled | lge about | the financial management | | | |
| Course | | | nvironment of international finance and its national business. | | | | | |
| Objectives | To analyse the nature and functioning of foreign exchange markets- determination of exchange rates and interest rates and their forecasting. | | | | | | | |
| | UNIT – | Ι | | | | | | |
| | International financial Environment- | | | | | | | |
| Course Contents | The Importance- rewards & risk of international finance- Goals of International Business methods. Balance of Payments (BoP)- Fundamen Bop- Accounting components of BOP- Equilibrium & Disequili International Monetary System: Evolution- Gold Standard- Bretton system- the flexible exchange rate regime. | | | ods. Balance of Payments (BoP)- Fundamentals of nents of BOP- Equilibrium & Disequilibrium- stem: Evolution- Gold Standard- Bretton Woods | | | | |
| | UNIT - | - II | | | | | | |

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Foreign Exchange Market:

Function and Structure of the Forex markets- Foreign exchange market participants- Types of transactions and Settlements Dates- Exchange rate quotations- Determination of Exchange rates in Spot markets. Exchange rates determinations in Forward markets.

UNIT - III

Foreign exchange risk Management:

Hedging against foreign exchange exposure – Forward Market- Futures Market-Options Market- Currency Swaps-Interest Rate Swap- problems on both two way and three way swaps.(Theory & Problems).

UNIT - IV

International Financial Markets and Instruments:

Foreign Portfolio Investment. International Bond & Equity market. GDR- ADR-International Financial Instruments: Foreign Bonds & Eurobonds- Global Bonds. Floating rate Notes- Zero coupon Bonds- International Money Markets-International Banking services —Correspondent Bank- Representative offices

UNIT - V

International Parity Relationships & Forecasting Foreign Exchange rate:

Measuring exchange rate movements-Exchange rate equilibrium –Factors effecting foreign exchange rate- Forecasting foreign exchange rates. Interest Rate Parity- Purchasing Power Parity &International Fisher effects- Arbitrage-Types of Arbitrage

Course Outcomes

- The student will have an understanding of the International Financial Environment.
- The student will learn about the foreign exchange market- participants and transactions.
- The student will be able to use derivatives in foreign exchange risk management.
- The student will be able to evaluate the Firm's Exposure to risk in

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| | International environment and various theories associated with it. |
|--------------------|---|
| Text Books | International Corporate Finance - Jeff madura- Cengage Learning- 10/e 2012. International Finance Management – Eun & Resnick- 4/e- Tata McGraw Hill. |
| Reference Books | International Financial Management – Apte P. G- 6/e- TMH- 2011. International Financial Management – MadhuVij- Excel Books- 2010. |

| Course Title | INCOM | IE T | AX N | MANAGE | MENT | | | |
|--|--|--|-------|-----------|---|--|--|--|
| Course Code | MMB 307-B | | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The bas | ic kn | owled | dge about | income tax | | | |
| Course Objectives | This course provides an introduction to- and overview of- fundamental concepts of income tax law. Topics include Introduction to Taxation-including income tax- capital gains tax- fringe benefits tax- and goods and services tax | | | | | | | |
| | UNIT – I | | | | | | | |
| | Basic concepts of Taxation – Sources of Income Tax Law – Definition of Assessment - Assessee – Person – Income – Assessment and Previous years – Capital and Revenue – Residential Status – Tax free incomes. | | | | | | | |
| | UNIT – II | | | | | | | |
| Course Contents Computation of Income under various Heads – Salaries- Income Property- Profits & Gains of Business or Profession | | | | | | | | |
| | UNIT – III | | | | | | | |
| | | Computation of Capital Gains – Income from Other Sources. Deductions to be made in computing total income. | | | | | | |
| | UNIT - | IV | | | | | | |
| | Clubbin | g of | Inco | mes – Set | -Off and Carry-forward of Losses - Assessments of | | | |

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| | Individuals. |
|--------------------|--|
| | UNIT – V |
| | Assessments of HUF – Assessments of Firms- Companies and Assessment of Trusts. Tax on income by Mutual Fund. |
| Course Outcomes | At the end of the course- the students are able to: Understand the basics of taxation and process of computing residential status. Calculate taxable income under different heads. Understand deductions and calculation of tax liability of Individuals. Know the corporate tax system. |
| Text Books | Direct Taxes Law and practice- Vinod Singhania and Kapil Singhania-Taxman Publications. Students Guide to Income Tax Vinod Singhania and Kapil Singhania-Taxman Publications. |
| Reference Books | TN Manoharan- Students Guide to Income Tax – Snow White Direct Tax – Lal &Vashisht – Pearson. |

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SPECIALIZATION – HOSPITAL MANAGEMENT -4

| | SI ECIALIZATION – HOSI HAL MANAGEMENT -4 | | | | | | | |
|----------------------|---|--|--|--|---|--|--|--|
| Course Title | HOSPITAL WASTE MANAGEMENT | | | | | | | |
| Course Code | MMB 308-A | | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The basi | ic kn | owled | lge about | the hospital waste and policies. | | | |
| Course Objectives | i | The Objective of the Course is to familiarize the learner with the importance- techniques and the procedures involved in the management of Hospital Waste. | | | | | | |
| Course Contents | Psycholo UNIT - Hospital UNIT - Control Causativ Sterile S Control UNIT - Biomedi Disposa Standard - Packag | Hazogica II Haz III of H ye Ag Supp or Ca IV ical V ical V ds for | ards I cospita gents ly De ross-I Waste biom r Was | Managemal Acquire Prevente Partment Infection Manager Manager Indical Water Autocl | aving- Micro Waving and Deep Burial – Segregation | | | |
| | UNIT – V | | | | | | | |
| | Disposal of biomedical waste products – Incineration and its importance – Standards for Waste Autoclaving- Micro Waving and Deep Burial – Segregation – Packaging – Transportation – Storage. | | | | | | | |

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| | Human Waste Disposal and Sewage Disposal: Diseases carried from excreta — Sanitation barrier — Methods of Excreta disposal — Sewage wastes: Meaning — Composition — Aims of Sewage disposal — Decomposition of Organic Matter — Modern Sewage Treatment — Drawbacks of improper disposal of wastes — Solid and liquid. | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|
| Course Outcomes | The course will come up with enhancing student hospital waste management skills .techniques- procedures | | | | | | | |
| Text Books | Sharma – Holistic approach to Hospital Waste Management published by Dept. of Hospital Administration – AIIMS- New Delhi- 2006. | | | | | | | |
| | 2. Salratore Dominick : Managerial Economics in Global Economy- Thomson- 2006 | | | | | | | |
| Reference Books | Dean Joel: Managerial Economics- Prentice Hall India- Eastern Economy Edition- 2008 | | | | | | | |
| DOURS | 2. Dwivedi D.N: Managerial Economics- Vikas- 2009. | | | | | | | |

Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| Course Title | HEALTH CARE ECONOMICS | | | | | | | | |
|----------------------|--|---|-------|------------|--|--|--|--|--|
| Course Code | MMB 30 | MMB 308-B | | | | | | | |
| Course | L | L T P TC | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The kno | wled | ge ab | out the Ec | conomic of healthcare. Management | | | | |
| Course Objectives | S | The course is intended to provide an in-depth knowledge about the sources of funds and its effective utilization to achieve a better quality of health care services within a reasonable cost. | | | | | | | |
| | UNIT – | I | | | | | | | |
| | Manager issues – | | | | troduction – Scope – relevance – hospital resources | | | | |
| | Demand forecasting – purpose – methods – criteria for a good forecasting method – consumer durable goods – capital goods – determinants of market demand – law of demand – demand curve. | | | | | | | | |
| | UNIT – II | | | | | | | | |
| Course | Concept of resource allocation – cost analysis – concepts – classification – short run – long run cost functions – Economics of size – economies and diseconomies of scale – input output analysis | | | | | | | | |
| Contents | UNIT – III | | | | | | | | |
| | pure mo | Market Structure – pricing policy – pricing under perfect competition – under pure monopoly – Economic Fluctuations and business – business cycle – business policy – inflation - monetary and fiscal policies. | | | | | | | |
| | UNIT – | IV | | | | | | | |
| | | | | | e in different socio-economic systems- Budgets – – central – state governments – structure – five year | | | | |
| | UNIT – | UNIT – V | | | | | | | |
| | <u> </u> | | | | | | | | |



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| | Medical Tourism- Role of Medical Tourism- Methods to attract Foreign Medical Tourists- Facilities available for foreign patients- Role of travel Agencies- Govt. Policy on Medical Tourism. | | | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|--|--|
| Course Outcomes | The course will come up with enhancing student healthcare management skills and techniques- procedures in economic terms. | | | | | | | | | | |
| Text Books | Even J. Douglas: Managerial Economics – Theory- Practice and problems- Prentice Hall of India- Dufty N.F. Managerial Economics – Wesley Publishing House- New York- 2007 | | | | | | | | | | |
| | 2. Stills E. Addison: Managerial Economics- Homewood- Illionois- Dersey Press Inc- 2008. | | | | | | | | | | |
| | Spencer M.H.: Managerial Economics- Homewood- Illinois- Richard C. Irwin Inc- 2009 | | | | | | | | | | |
| | VermaJ.C.: Managerial Economics – Concepts and Analysis for Business Decisions in Indian Environment- Lawrence Publishing House- New Delhi- 2006. | | | | | | | | | | |
| Reference Books | 3. Varshey R.L. & Maheswari K . L: Managerial Economics- Sultan Chand & Sons Publishers- Thomas P.C. : Managerial Economics.2005. | | | | | | | | | | |
| | 4. Salratore Dominick : Managerial Economics in Global Economy- Thomson- 2006. | | | | | | | | | | |
| | 5. Dean Joel: Managerial Economics- Prentice Hall India- Eastern Economy Edition- 2008 | | | | | | | | | | |
| | 6. Dwivedi D.N: Managerial Economics- Vikas- 2009. | | | | | | | | | | |

(Effective from the session: 2022-23)

Master of Business Administration Semester III

SPECIALIZATION –**INFORMATION TECHNOLOGY - 5**

| Course Title | NETWO | NETWORK APPLICATION AND MANAGEMENT | | | | | | | |
|----------------------|---|---|----------|------------|--|--|--|--|--|
| Course Code | MMB 3 | 09-A | <u>.</u> | | | | | | |
| Course | L | T | P | TC | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The kno | wled | ge ab | out the ba | asic internet and the MIS. | | | | |
| Course Objectives | | The course aims to combine the fundamental concepts of data communications and networking with emphasis on business applications. | | | | | | | |
| | UNIT I | | | | | | | | |
| | Fundamentals of computer network management: Communicating over the Network- Application Layer Functionality and Protocols- OSI Transport Layer-OSI Network Layer- Planning and Cabling Networks- Configuring and Testing Your Network. | | | | | | | | |
| | UNIT II | | | | | | | | |
| | Introduction to routing: Introduction to Routing and Packet Forwarding- Static Routing- Introduction to Dynamic- Routing Protocols- Distance Vector Routing Protocols- 5 RIP Version 1- VLSM and CIDR- RIPv2 - The Routing Table-EIGRP- Link-State Routing Protocols- OSPF. | | | | | | | | |
| Course Contents | UNIT III | | | | | | | | |
| Contents | Switch & wireless technology: LAN Design- Basic Switch Concepts and Configuration- VLANs- Introducing VLANs- VTP- STP- Inter-VLAN Routing-Basic Wireless Concepts and Configuration- Introduction to WANs- Concepts-Frame Relay- Network Security- ACLs- Tele worker- Services- IP Addressing Services- DHCP. | | | | | | | | |
| | UNIT I | V | | | | | | | |
| | | ment | - Pe | rformance | applications: Configuration management- Fault e management- Event Correlation Techniques-ort Management- Service Level Management. | | | | |
| | UNIT-V | 7 | | | | | | | |

Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| | Managing Information Systems in Organizations: Introduction- Managing in the Internet Era- Managing Information Systems in Organization-the IT interaction model- Challenges for the manager-what information to build. |
|--------------------|---|
| Course Outcomes | The course will come up with enhancing student information system management skills. |
| Text Books | Mani Subramanian- (2012). Network Management Principles and practice- 2nd Edition- Addison Wesly New York. Jerry- Fitz Gerald and Alan- Dennis. (2009). Business Data Communications & Networking. 10th Edition- John Wiley & Sons. |
| Reference Books | Tanenbaum- A. S. (2004). Computer Networks. 5th Edition- Pearson Education. David A Stamper. (2003). Business Data Communications. 6th Edition-Addison Wesley. Burke Richard J. (2008). Network Management: Concepts and Practice-1st Edition-Pearson Education |

Master of Business Administration Semester III

| Course Title | DATA CENTRE MANAGEMENT | | | | | | | | | |
|----------------------|--|---|-------|-----------|--|--|--|--|--|--|
| Course Code | MMB 3 | MMB 309-B | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The Fu | | nenta | l knowle | edge about database management . information | | | | | |
| Course Objectives | l | • The purpose of this course Data Centre Management is to explain the basics of the history of the data Centre- need for businesses and different designs are classified. | | | | | | | | |
| | UNIT I | | | | | | | | | |
| | Center- | Role | of D | ata Cente | the data Centre- Critical services provided by Data rs- Digital- and low carbon economy- Identifying the sociated standards and regulations. | | | | | |
| | UNIT II | | | | | | | | | |
| | Site selection and environmental considerations: Standards recommendations. Effect of availability of resources in design- including power- connectivity and water. Geographical influences on the location of a data Centre- including airquality and localized risks. Other site selection criteria- Future Influence on design. | | | | | | | | | |
| | UNIT I | UNIT III | | | | | | | | |
| Course Contents | Architecture Design and Standards Recommendations: Align design and architecture. Business impact of decisions- Design from a TCO perspective over lifecycle. External Shell design. Space considerations. Structural Specifications. Applicable Standards – including fire resistance- fire suppression and securityetc. | | | | | | | | | |
| | UNIT IV | | | | | | | | | |
| | standard | Floor loading. Design considerations with regard to flooring. Tiling and ramp standards in Data centre and their roles in airflow management. Current Cabling standards and their importance. | | | | | | | | |
| | UNIT-V | V | | | | | | | | |
| | Managing Social Media: Introduction- Social Dynamics of the Internet- S of the Internet-Blogs-Social Networks- Technology of the Internet- T Rating-Tagging/folksonomies- Social issues-Media impact-Collabor Emergence of order- Social Networks in the Enterprise | | | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

| Course Outcomes | After the completion of the course student will come up the good knowledge about the database management and information system |
|--------------------|--|
| Text Books | Mauricio Arregoces & Maurizio Portolani- (2003). Data Center Fundamentals- 1st Edition- CISCO Press. James Hannan- (2011). A Practical guide to data center operations management- volume 6- Auerbach Publishers. |
| Reference Books | Kevin Corbin- Ron Fuller- David Jansen- (2013). NX-OS and Cisco Nexus Switching: Next Generation Data Center Architectures- 2nd Edition- Cisco Press |

SPECIALIZATION – BANKING &INSURANCE-6

| Course Title | INSURANCE MANAGEMENT |
|---------------------|----------------------|
| | |



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| Course Code | MMB | 310 - A | 1 | | | | | | |
|----------------------|--|---|---------|------------|--|--|--|--|--|
| Course | L | Т | P | TC | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The ba | sic kn | owle | dge abou | t the insurance policy and their rules. | | | | |
| Course Objectives | • | • The course will focus primarily on those concepts- techniques and issues in the context of a person aspiring for a career in Insurance and Risk Management. | | | | | | | |
| | UNIT- | ·I | | | | | | | |
| | how in | nsuran | ice o | perates t | and its Evolution- nature of insurance- evolution and- oday- different classes of insurance- importance of ims- role of insurance in economic development. | | | | |
| | UNIT- | ·II | | | | | | | |
| | manag | ement | of r | isk by ir | nt types of risks- Management of risk by individuals- isurers- Concept of Risk: Types of Risk- Managing ement of Risk- Risk Evaluation and Prediction. | | | | |
| | UNIT-III | | | | | | | | |
| Course Contents | Insurance Customers: Understanding insurance customers- different customer needs- importance of customers- customer behavior when claim occurs. The Insurance Contract: Terms of an insurance contract- significance of the principle of insurable interest- the principle of indemnity- principle of utmost good faith. | | | | | | | | |
| | UNIT-IV | | | | | | | | |
| | Insurance Terminology: Common terms used in insurance- terms common to both life and non- life insurance- terms specific to life and non - life insurance | | | | | | | | |
| | UNIT- | \cdot \mathbf{V} | | | | | | | |
| | Concept of Unit-linked policies: ULIP premium and its break-up -Types of funds in ULIPS- Traditional plans Vs ULIPS -How ULIPS work- Top Up & NAV - Features of ULIPS - Revival of ULIPS- IRDA guidelines on ULIPS. | | | | | | | | |
| Course Outcomes | • | The o | | e will con | me up with enhancing student insurance management | | | | |
| | 1. | - | | | Insurance and Risk Management- 2nd Edition- ig House. | | | | |
| Text Books | 2. | | _ | | 2005). Principles of Risk Management and ion- Pearson Education. | | | | |
| | 3. | Mitta | ıl. All | ca. And C | Supta. S. L.(2008). Principles of Insurance and Risk | | | | |

Master of Business Administration Semester III

| | Management"- 2nd Edition- Sultan Chand and Sons. |
|--------------------|--|
| Reference Books | Panda. G.S.(2005). Principles and Practices of Insurance- Kalyani Publications. Mishra. M. N.(2004). Principles and Practices of Insurance- Sultan Chand and Sons |

| Course Title | BANK | BANK MANAGEMENT | | | | | | | |
|--------------------|-------|-----------------|--|---|--|--|--|--|--|
| Course Code | MMB 3 | MMB 310 - B | | | | | | | |
| Course | L | L T P TC | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| Prerequisites | The basic knowledge about the banking sector policies and their process. | | | | | | | | |
|----------------------|--|--|--|--|--|--|--|--|--|
| Course Objectives | To provide an in-depth analysis of the commercial banking in the liberalized Indian economy. Familiarizing the students with the regulating framework for banks in India. | | | | | | | | |
| | UNIT-I | | | | | | | | |
| | Indian Financial System: An Overview. Indian Banking System- Banking Structure in India- Evaluation of the Banking System and Future Trends. Analysis of the Banking Structure and Performance Measurement. | | | | | | | | |
| | UNIT-II | | | | | | | | |
| | Banking Regulations - Control of the Banking Sector by the RBI CRR- SLR- CRAR and Income Recognition Norms- Provision for NPAs. | | | | | | | | |
| | UNIT-III | | | | | | | | |
| Course Contents | Management of Banking Organization - Loan Management- Investment Management- Liquidity Management. Profit and Growth Management. Asset Liability Management Using traditional GAP and Modern Techniques | | | | | | | | |
| | UNIT-IV | | | | | | | | |
| | Mergers and Acquisition- Banc assurance and Universal Banking. Opportunity for Strengthening the Banking Organization. Financial Innovations and Opportunities for Banks- Factoring- Securitization and Take Out Finance | | | | | | | | |
| | UNIT-V | | | | | | | | |
| | Technological Innovations and Opportunities for Banks. International Banking - Organizational Structure- Activities and Regulation. | | | | | | | | |
| Course Outcomes | • The course will come up with enhancing student banking management skills. and banking regulation . | | | | | | | | |
| | 1. M Y Khan-(2011). Financial Services- 6th Edition- Tata McGraw Hill. | | | | | | | | |
| Text Books | 2. Hull. John C. (2012). Banking and Financial Institution- 2nd Edition-Prentice Hall. | | | | | | | | |
| | 3. Fabozzi- Frank J. "Foundations of Financial Markets and Institutions"- (Latest Edition). Prentice Hall. | | | | | | | | |
| Reference | Varshney and Mittal. (2009). Indian Financial System- 10th Edition- Sultan Chand & Sons. | | | | | | | | |
| Books | Mehta- R.R.S. Fundamental of Banking; Himalaya Publishing House Co New Delhi. | | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

| 3. Nigam- B.M.L. Banking Law and Practice- Konark Publishers- Delhi. |
|--|
| |

SPECIALIZATION – PRODUCTION MANAGEMENT-7

| Course Title | PRODU | PRODUCTION PLANNING AND CONTROL | | | | |
|---------------------|---|---------------------------------|---|----|--|--|
| Course Code | MMB 311 - A | | | | | |
| Course Credits | L | T | P | TC | | |
| | 3 | 1 | | 4 | | |
| Prerequisites | The basic knowledge about the production and operation management | | | | | |



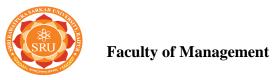
Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| Course Objectives | • To develop a broad conceptual framework based on the research which has done in the recent past and to bridge the gap between the theoretical solutions on one hand and the real world problems on the other in production planning and control. | | | | | | | |
|----------------------|--|--|--|--|--|--|--|--|
| | UNIT-I | | | | | | | |
| | Production Planning and control Function: Production Planning and control Function; Material Requirement Planning | | | | | | | |
| | UNIT-II | | | | | | | |
| | Production Inventory system: Production-Inventory system; Forecasting for Inventory and Production Control; | | | | | | | |
| Carres | UNIT-III | | | | | | | |
| Course Contents | Aggregate Planning: Aggregate Planning; Job Shop Planning; Scheduling and Control; Just-in-Time Production; | | | | | | | |
| | UNIT-IV | | | | | | | |
| | Line Balancing: Line Balancing; Planning for High Volume Standardized Products. | | | | | | | |
| | UNIT-V | | | | | | | |
| | Procedures and Documentation in Production Planning and Control: Procedures and Documentation in Production Planning and Control;. | | | | | | | |
| Course Outcomes | The course will come up with enhancing student production management skills. and production planning and control. | | | | | | | |
| Text Books | Burbidge- John L. Principles of Production Control. London- Donald and Evans- 1981. | | | | | | | |
| Text Books | Caubang- Ted C. Readings- on Production Planning and Control- Geneva- ILO. | | | | | | | |
| Reference Books | Greene- James H. Production and Inventory Control Handbook- New York- McGraw Hill- 1987. | | | | | | | |
| | Mc Leavey- Dennis W and Narasimhan- S.L. Production and Inventory Control. Boston - Allyn and Bacon- 1985. | | | | | | | |
| | | | | | | | | |

Master of Business Administration Semester III

| Course Title | PURCHASING AND MATERIALS MANAGEMENT | | | | | |
|----------------------|-------------------------------------|--|---|----|--|--|
| Course Code | MMB 311 - B | | | | | |
| Course | L | T | P | TC | | |
| Credits | 3 | 1 | | 4 | | |
| Prerequisites | The basi | The basic knowledge about the purchasing and material management | | | | |
| Course Objectives | I c | • The key objective of this course is to acquaint the students with Decision-making for effective and efficient purchase- storage and flow of materials in manufacturing and service organization; cost-reduction techniques in Pre-Purchase- Purchase and Port Purchase systems; Modern material planning and delivery systems like MRP and JIT and | | | | |



Master of Business Administration Semester III

| | Material handling and logistics systems | | | | | | | |
|--------------------|---|--|--|--|--|--|--|--|
| | UNIT-I | | | | | | | |
| | Role of Purchasing and Materials Management-Objectives- Organization and Inter-relationships- Determination and Description of Material Quantity. UNIT-II | | | | | | | |
| | Material Planning in Push and Pull system- MRP and JIT; Determination and Description of Material Quality-Receiving and Incoming Quality Inspection-Acceptance Sampling Plans- Vendor Process Capability; | | | | | | | |
| | UNIT-III | | | | | | | |
| Course Contents | Cost Reduction Techniques-Standardization- Simplification & Variety Reduction Value Analysis and Engineering- Make or Buy Decision- Purchasing Research- Source of Supply- Price Determination and Negotiation- Vendor Rating- Selection and Development. | | | | | | | |
| | UNIT-IV | | | | | | | |
| | Legal Aspects of Purchasing- Public Purchasing and Tendering- International Purchasing Procedures and Documentation- Purchasing of Capital Equipment-Appraisal Methods- Evaluating Supplier's Efficiency- Stores Layout-Classification and Codification. | | | | | | | |
| | UNIT-V | | | | | | | |
| | Material Logistics- Warehousing Management- Material Handling- Traffic and Transportation- Disposal of Scrap- Surplus and Obsolete Materials; Inventory Control of Spare Parts- Materials information System. | | | | | | | |
| Course Outcomes | After the completion of the course student will come up the good knowledge in material management and cost reduction techniques | | | | | | | |
| | Ansari A and Modaress B. JI Purchasing. New York- Free Press- | | | | | | | |
| Text Books | 2. Baily P. etc. Purchasing Principles and Management. London- Pitman- | | | | | | | |
| TCAL BUOKS | 3. Burt- David N. Proactive Procurement. Englewood cliffs- New Jersey-Prentice Hall Inc | | | | | | | |
| | Dobler D.W. etc. Purchasing and Materials Management. New York-Mc Graw Hill. | | | | | | | |
| Reference | 2. Dutta- A.K. Integrated Materials Management- New Delhi- PHI- | | | | | | | |
| Books | 3. Farrington B and Waters- Derek W. Managing Purchasing. London-Chapman & Hall. | | | | | | | |
| | 4. Gopalakrishanan P and Sundershan M. Handbook of Materials | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

| Management. New Delhi- Prentice Hall of India. |
|--|
| |

SPECIALIZATION -RURAL MANAGEMENT-8

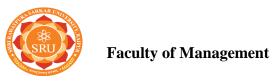
| Course Title | HUMAN RESOURCE DEVELOPMENT IN RURAL SECTOR | | | | | | |
|----------------------|---|--|---|----|--|--|--|
| Course Code | MMB 312 - A | | | | | | |
| Course Credits | L | T | P | TC | | | |
| | 3 | 1 | | 4 | | | |
| Prerequisites | The basic knowledge about the human resource development in rural area | | | | | | |
| Course Objectives | Enhance cultural quality- moral quality- professional skills and management skills of rural human resource- meet rural construction need and drive economic | | | | | | |
| Course Contents | Human | UNIT - I Human Resource Development - Importance in Rural Development. Human Capital Formation - Importance - Efforts – Achievements | | | | | |



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| | UNIT – II |
|--------------------|---|
| | Raising Nutritional and Educational Standards - Population Composition in rural areas. Role in rural health - Education - Energy - Agriculture and allied activities. |
| | UNIT - III |
| | Manpower Requirements and planning for rural development. |
| | UNIT - IV |
| | National literacy mission - Scope and achievements |
| | UNIT - V |
| | Manpower requirements and planning for rural development. Training In rural areas - Recruiting the rural unemployed. |
| Course Outcomes | After the completion of the course -The student will know the rural development and agriculture activities |
| Total Declar | Lucas Jr. H C- Information Technology for Management- Mc Graw Hill- New York- 1997 |
| Text Books | 2. Kenneth C. Laudon and Jane P. Laudon (2004)- Management Information Systems- 8/E- Pearson Education |
| Reference Books | 1. James A.O. Brien (200)- Management Information Systems. 5/E- Tata Mcgraw-Hill. |
| | 2. Saxena S- First Course in Computers; Vikas Publication- New Delhi- 2003 |
| | 3. Leaon- Alexis & Mathews- Information Technology- Vikas Publications- 2006 |
| | 4. Sinha- P K-Fundamentals of Computers- BPB Publications- New Delhi- 2011 |
| | |



Master of Business Administration Semester III

| Course Title | RURAL DEVELOPMENT PROGRAMMES | | | | | | | |
|--------------------|---|-------------------------------|-------|------------|----------------------|--|--|--|
| Course Code | MMB 31 | MMB 312 - B | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The basi | e kno | owled | ge about t | he rural development | | | |
| | The | The Students will be able to: | | | | | | |
| Course | Define the Philosophy and Approaches of Rural Development | | | | | | | |
| Objectives | Explain the Rural Development Policies in India | | | | | | | |
| | Identify the Dimensions of Rural Poverty | | | | | | | |
| | • Elucidate the roles of Institutions including financial Institutions. | | | | | | | |
| | UNIT-1 | | | | | | | |
| Course | Concepts- approaches and strategies of Rural Development | | | | | | | |
| Contents | UNIT-I | I | | | | | | |
| | Philosophy of Rural Development - A.T. Masher- Mahatma Gandhi and Lenin. Experiments in Rural Development | | | | | | | |

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Master of Business Administration Semester III

| | UNIT-III | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|
| | Rural Development in Five year Plans. Dynamics of RD in India. | | | | | | | | |
| | UNIT-IV | | | | | | | | |
| | Dimensions of Rural unemployment and under employment. | | | | | | | | |
| | UNIT-V | | | | | | | | |
| | Rural Poverty and Poverty alleviation programmes. | | | | | | | | |
| Course Outcomes | After the completion the course the student capable of applying process and techniques to development of rural areas | | | | | | | | |
| | 1. T.S. Sundaram. Antipoverty Rural Development in India | | | | | | | | |
| Text Books | 2. M.A. Quraishi – Indian Agriculture and Rural Development | | | | | | | | |
| Text Books | 3. Archana Gour – Integrated Rural Area Development | | | | | | | | |
| | 4. A.K. Dende – Studies in Rural Development | | | | | | | | |
| | 1. Vasanth Desai – Rural Development- Vol. I to VI. | | | | | | | | |
| Reference | 2. K. Venkata Reddy – Rural Development in India – Poverty and | | | | | | | | |
| Books | Development | | | | | | | | |
| | 3. Documents of Five Year Plans I- II- III- IV- V- VI- VII and VIII. | | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION: DISASTER MANAGEMENT - 9

| Course Title | DISASTER MANAGEMENT POLICY AND AGENCY | | | | | | |
|----------------------|--|---|-------|----------|--|--|--|
| Course Code | MMB 3 | MMB 313 - A | | | | | |
| Course | L | T | P | TC | | | |
| Credits | 3 | 1 | | 4 | | | |
| Prerequisites | The basi | The basic knowledge about the management policy. | | | | | |
| Course Objectives | s t p | • At the end of the course students are expected to appreciate the significance of disaster management- various approaches- elements and tools of disaster management. They should appreciate the importance of policy in disaster management and various dimensions of a sound disaster management policy. | | | | | |
| | UNIT - I | | | | | | |
| Course Contents | Disaster Management: Meaning- Approaches and Scope- Elements of disaster management. | | | | | | |
| | UNIT - | II | | | | | |
| | Disaster | r Ma | anage | ement Po | olicy: Significance of disaster management policy- | | |

Master of Business Administration Semester III

| | Principles of disaster management policy- Policy options and approaches in disaster management- Essential components of disaster management policy-Formulation and execution of disaster management policy- Command and coordination in disaster management. |
|--------------------|--|
| | UNIT – III |
| | Insurance Policies for Disaster Management: Evaluation of risk funding and risk |
| | transfer policies; catastrophe insurance pool; Reserve funds and contingent credit policies; Role of Government and market participants; Insurance policy design; Fiscal cost of relief and reconstruction; Grants and low interest loan for reconstruction; Case Studies and review of Disaster insurance models. |
| | UNIT - IV |
| | State and District Level Agencies: Disaster Management cells at state level and District level- District Magistrate office- Role and Responsibilities of DM in prevention- preparedness- mitigation- relief and rehabilitation; local bodies and role of different functionaries- |
| | UNIT - V |
| | Civil Society Agencies: NGOs- Religious and Cultural Organizations- Community based organizations- political parties and their affiliates- Philanthropic organizations- Recent case studies on the role played by various civil society organizations during disasters. |
| Course Outcomes | The student will come up the good skill of policy and procedures |
| Text Books | 1. H.K. Gupta (2003) Disaster management. |
| Reference Books | Disaster Management in India – A Status Report. National Disaster Management Division- Ministry of Home Affairs- Govt. of India- 2004 |

Master of Business Administration Semester III

| Course Title | GEOINFORMATICS IN DISASTER MANAGEMENT | | | | | | |
|----------------------|---|--|--|---|--|--|--|
| Course Code | MMB 313- B | | | | | | |
| Course | L | T | P | TC | | | |
| Credits | 3 | 1 | | 4 | | | |
| Prerequisites | The bas | The basic knowledge about the geoinfornatics and disaster management | | | | | |
| Course Objectives | • The objective of this course is to appraise the benefits of geoinformatics in disaster management and provide direction to take up research on thrust / gap areas for future development in geo informatics and its application in disaster management. | | | | | | |
| Course Contents | image in remote disaster UNIT-2 GIS: Into of space GIS- constudies - UNIT-3 GPS: segment receiver limitation UNIT-4 Remote made of thermal-degradar in water UNIT-5 | Sensition- | ctional spateness additional s | on- digitary pplication ent; Case definition data- of GIS-l) ion- desception | ental of Remote Sensing- platform and sensors- al image processing- microwave remote sensing- n- Indian space programme- future satellites for studies - (Practical) on of GIS- GIS and other information system- concept domains of spatial information system- elements of information presentation- internet based GIS; Case cription of GPS system (Space segment- control observation principal and signal structure; GPS and n; Case studies- Practical) for Disaster Management: Geological and human - earthquakes- tsunamis- cyclones- volcanic- res (urban and forest)- coal fires- droughts- land coastal hazards- air and water pollution- oil spills | | |

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| Course Outcomes | The after the completion of the course the student will come up the good knowledge about the disaster management |
|--------------------|--|
| Text Books | Floyd F. Sabins Jr. Remote Sensing- Principles and interpretation. W.H. Freemanes & Co New York- 2nd Edition- 1987. Lilles and T.M. & Kiefu R.W. Remote Sensing and Image Interpretation- John Wiley and Sons- New York- 1994. |
| Reference Books | Stan Marany- GIS Solutions in Natural Resource Management- Onward Press- USA- 1999. |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION: TOURISM AND TRAVELLING MANAGEMENT - 10

| Course Title | TOURI | TOURISM CONCEPTS & IMPACTS | | | | | | | | |
|----------------------|---|--|---------|----------|---|--|--|--|--|--|
| Course Code | MMB 314 - A | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The bas | The basic knowledge about the tourism management . | | | | | | | | |
| Course Objectives | i | • The objective of the course is to provide an introductory module giving the basis of tourism studies. This course will give an overview of tourism industry and various organizations. | | | | | | | | |
| | UNIT - | I | | | | | | | | |
| | industry | - de | finitio | | and Concepts- tourist destination- services and istorical development- General Tourism Trends-Traveler- | | | | | |
| | UNIT – II | | | | | | | | | |
| | Tourism Products & Attraction: Nature- Characteristics and Components of Tourism Industry- Elements and characteristics of tourism products. Tourism product production system- Tourism Product Life Cycle- typology of tourism products. | | | | | | | | | |
| | UNIT - | III | | | | | | | | |
| Course Contents | Types and Forms of Tourism: Inter–regional and intra–regional tourism-inbound and outbound tourism- domestic- international tourism. Forms of Tourism: religious- historical- social- adventure- health- business- conferences-conventions- incentives- sports and adventure- senior tourism- special interest tourism like culture or nature oriented | | | | | | | | | |
| | UNIT – IV | | | | | | | | | |
| | policies- | Tourist Transportation: Air transportation The airline industry presents policies- practices- Functioning of Indian carriers. Air Corporation Act- Air charters. | | | | | | | | |
| | | | _ | | a-car Scheme and Coach-Bus Tour- Fare Calculation. uments- All-India Permits | | | | | |
| | General | info | rmati | on about | ailway Systems of World- (Euro Rail and Amtrak) Indian Railways- Types of rail tours in India:- Place- it- Deccan Odessy- Toy Trains. | | | | | |

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| | Water Transport: Historical past- cruise ships- ferries- hovercrafts- river and canal boats- Fly-cruise. |
|--------------------|--|
| | UNIT – V |
| | A study of International Tourism Organizations: Origin- location and functions of WTO- IATA-PATA- ASTA- UFTAA- and ICAO |
| Course Outcomes | After the completing the course the students will come up the good knowledge about the tourism management and their policies |
| | Mill and Morrison- (1992)- The Tourism System: An Introductory Text- Prentice Hall. |
| Text Books | 2. Cooper- Fletcher et al- (1993)- Tourism Principles and Practices- Pitman. |
| | 3. Burkart and Medlik- (1981)- Tourism: Past- Present and Future- Heinemann- ELBS. |
| Reference | Mill- R.C (1990)- Tourism: The International Business- Pretience Hall- New Jersey. |
| Books | 2. Bhatia- A.K International Tourism |
| | Seth- P.N (1999) Successful Tourism Management (Vol 1 &2) |

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| Course Title | TOURI | TOURISM RESOURCES | | | | | | | |
|----------------------|---|---|--------|-----------|--|--|--|--|--|
| Course Code | MBA31 | MBA314 - B | | | | | | | |
| Course | L | T | P | TC | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The fund | dame | ntal l | cnowledge | about the natural resources and the tourist places | | | | |
| Course Objectives | I | • The objective of this course is to provide information of countries tourist places of national and international importance and it helps students to know the background elements of tourism resources. | | | | | | | |
| | UNIT - | | | | | | | | |
| | Natural Resources: Wildlife Sanctuaries- National Parks and Natural Reserves in India (Jim Corbett Tiger Reserve- Bharatpur Bird Sanctuary- Valley of Flowers- Kanha- Kaziranga- SasanGir- Dachigam- Ranthambhore and Keoladeo Ghana) Hill Stations: Study of Hill Station attractions and their environment with case studies of Mussoorie- Nainital- Munnar and Ooty.Beaches and Islands: Beaches in Goa- Kerala- Odisa. Andman Nicobar & Lakshdvip islands. UNIT –II | | | | | | | | |
| Course Contents | Liomb- Sikandara- Red Fort (Delhi)- Tai Mahal- Golden Temple (Amr | | | | | | | | |
| | Unit-III | [| | | | | | | |
| | Pilgrimage Destinations: Hindu- Charo Dham Yatra- JyotirlingaYatra-YatraVindhyachal (U.P.)- Kamakhya (Assam)- Vaishnavadevi- Kashi- Pr Gaya- Ayodhya- Mathura-Vrindavana- Allahabad- Ujjain- Hardwar- Mangasagar. Buddhist: Lumbini- Bodhgaya- Sarnath- Kushinagar- Shara Sankisa- Vaishali- Rajgriha- Kapilvastu- Nalanda- Sanchi- Ajanta. Jain: Pavapuri- Shatrunjaya- Girnar- Mt.Abu- Sharavanbelgola- Palitana Mu Ajmer Sharif- Nizamuddin (Delhi)- FatehpurSikri- and some important M Sikh: Patna- Nanded- Guru-ka-Tal (Agra)- Amritsar. Saint: Kabir- T Raidas- Sankaracharya. | | | | | | | | |
| | UNIT – | IV | | | | | | | |

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| | Fairs and Festivals: Kumbha- Pushkar- Sonepur- Dadari- Tarnetar- Chhatha- Pongal/Makar-Sankranti- Baishakhi- Meenakshi Kalyanam- Holi- Gangaur- Onam- Durga Puja- Ramalila- Diwali- Kartik Purnima (Dev Deepawali- Guru Parb)- Dashahara (Kullu)- Rathyatra- Nag Nathaiya (Varanasi)- Id-ul-Fitr- Easter- Christmas- Carnival (Goa)- Burhawa Mangal (Varanasi)- Ganga Mahotsava- Taj Mahotsava- Khajuraho Mahotsava and Desert Festival. |
|--------------------|--|
| | UNIT – V Handicrafts and Handlooms. History of Dance Styles and main Gharanas of North Indian Music. History of Drama in India and its present scenario. |
| Course Outcomes | Student will come up the good tourist skill and natural resources |
| Text Books | 1.Gupta- SP- Lal- K- Bhattacharya- M. Cultural Tourism in India (DK Print 2002) 2.Dixit- M and Sheela- C. Tourism Products (New Royal Book- 2001) |
| Reference Books | OkiMorihiro- Fairs and Festivals- World Friendship Association- Tokyo-1988. Mitra- Devla- Buddhist Architecture- Calcutta. Michell- George- Monuments of India- Vol. 1. London. |

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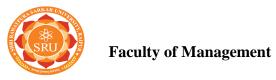
(Effective from the session: 2022-23)

SPECIALIZATION: SUPPLY CHAIN MANAGEMENT-11

| | PURCHASING AND INVENTORY MANAGENMENT | | | | | | | | | |
|----------------------|---|---|-----|----------|---|--|--|--|--|--|
| Course Title | PURCE | I UNCHASHING AND HIVENTURY MANAGEMMENT | | | | | | | | |
| Course Code | MMB 3 | MMB 315 - A | | | | | | | | |
| Course | L | L T P TC | | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | | The basic knowledge about the marketing- manufacturing . and operation management | | | | | | | | |
| Course Objectives | | • The Objective of this course is to gain the knowledge of possibilities of efficient optimization and management of operation in Purchasing and Inventory Management and also the ability to apply them in the enterprise reality to improve the overall efficiency of the firm. | | | | | | | | |
| | UNIT I | | | | | | | | | |
| | Purchase policy- Rate and Running Contract – Subcontracting- Systems Contract – Stockless purchase –Buying seasonal items – Forward Buying – Hedging – Purchasing Activities – Indent Status – A to Z of Purchase Order – Transportation – Incoming Inspection – Bill settlement –Documentation. | | | | | | | | | |
| | UNIT II | | | | | | | | | |
| Course Contents | Meaning of Right Price – Price Analysis – Determination of Right Price – Influencing Factors on Pricing – Classification of Pricing – Price Forecasting - Right Place – Purchase Budgets – Budgetary control – Need Identification Problems – Definition of lead time Elements- Cost Reduction and Lead time. | | | | | | | | | |
| | UNIT III | | | | | | | | | |
| | Relevance of Good Supplier - Advantages of Good Relations - Prerequisites - Evaluation of Suppliers - The Buyers Role - Role of the Vendor - Relevance of Good Suppliers - Need for vendor evaluation - Goals of Vendor Rating - Advantages of Vendor Rating - Parameters of Vendor Rating. | | | | | | | | | |
| | UNIT I | V | | | | | | | | |
| | Profitab | ility | - P | rofit Ce | gement – Classes of Material – Materials and nter Concept – Material Objective –Centralized – Delegation of Powers – Definition of Material | | | | | |

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| | Planning –Bill of Material – Material Requirement Planning – Importance of Material Research- Definition |
|--------------------|---|
| | - Advantages of Materials Information System. |
| | UNIT V |
| | Codification – Classification- Methodology- Requirement of codes - Coding Structure and Design- Advantages- International Codification- Cost and Consequences Right Quantity – Economic Ordering Quantity – Derivations of EOQ. |
| Course Outcomes | • After the completion of this course- student will gain the efficient knowledge about the inventory and purchasing management. |
| Text Books | 1.Gopalakrishnan P.– Purchasing and Materials management – Tata McGraw Hill |
| Reference Books | 1.Gopalakrishnan P.– Purchasing and Materials management – Tata McGraw Hill |



Master of Business Administration Semester III

| Course Title | LOGISTICS MANAGEMENT | | | | | | | | | | |
|----------------------|---|--|-------|-----------|---|--|--|--|--|--|--|
| Course Code | MMB 315 - B | | | | | | | | | | |
| Course | L | L T P TC | | | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | | |
| Prerequisites | The basi | ic kn | owled | dge about | the logistics management. | | | | | | |
| Course Objectives | The Objective of this course is to gain the knowledge of possibilities of efficient optimization and management of operation in Logistics Management and also the ability to apply them in the enterprise reality | | | | | | | | | | |
| | UNIT I | | | | | | | | | | |
| | The Logistics of Business- The Work of Logistics- importance- Logistical Operating Arrangements- Flexible Structure - Supply Chain Synchronization. | | | | | | | | | | |
| | UNIT II | | | | | | | | | | |
| | Transport Functionality- Principles and Participants- Transportation Service- Transportation Economics and Pricing- Transport Administration Documentation. | | | | | | | | | | |
| | UNIT III | | | | | | | | | | |
| Course Contents | International Logistics and Supply Chain Management- Meaning and objectives- importance in global economy- Characteristics of global supply chains- Global Supply Chain Integration- Supply Chain Security- Role of Government in controlling international trade and its impact on Logistics and Supply Chain. | | | | | | | | | | |
| | UNIT I | UNIT IV | | | | | | | | | |
| | risk- per Insurance Credit I | International Insurance- Cargo movements- water damage- Theft- Privacy Other risk- perils with air shipments- Risk Retention- Risk Transfer- Marine Cargo Insurance- Coverage A-B-C classes- Elements of air freight Policy Commercial Credit Insurance- Types of vessels- Container- Combination ships- Non vessel operating carriers | | | | | | | | | |
| | UNIT V | 7 | | | | | | | | | |
| | Internati | ional | Air | transport | ation- Types of aircrafts- Air cargo Regulations- | | | | | | |

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| | Truck and Rail Transportation- Inter model- pipe lines- Packaging objectives TCL- LCC- Refrigerator- goods- customs duty- Non Traffic barriers- customs cleaning process- International logistics Infrastructure | | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|--|
| Course Outcomes | The course will come up with enhancing student logistics management skills. | | | | | | | | | |
| Text Books | Bowersox- Closs- Cooper- Supply Chain Logistics Management- McGraw Hill. Burt- Dobbler- Starling- World Class Supply Management- TMH. | | | | | | | | | |
| Reference Books | Donald J Bowersox- David J Closs- Logistical Management- TMH Pierre David- "International Logistics"- Biztantra. | | | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION: PUBLIC RELATION 12

| G | PRINCIPLES OF COMMUNICATION | | | | | | | | | |
|----------------------|--|-------------|---------|------------|---|--|--|--|--|--|
| Course Title | I MITOR LES OF COMMUNICATION | | | | | | | | | |
| Course Code | MMB 3 | MMB 316 - A | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The fun | dame | ental l | knowledg | e about the communication skill | | | | | |
| Course Objectives | The objective of this course is to acquaint the participants with concepts and techniques used in micro- economic theory and to enable them to apply this knowledge in business decision making. | | | | | | | | | |
| | UNIT - | - I | | | | | | | | |
| | Definition- Elements of Communication- Nature- Role and Scope of Communication- Communications- Public opinion and Democracy-Communication mass media and Socio- economic development. | | | | | | | | | |
| | UNIT – II | | | | | | | | | |
| | METHODS OF COMMUNICATION: Face to face Communication- Group Communication- Mass Communication- Spoken- Written- verbal non verbal. | | | | | | | | | |
| Course Contents | UNIT – III | | | | | | | | | |
| Contents | MASS COMMUNICATIONS AND MASS MEDIA: Marshal Mc Luchan's theory- Onestep- two step- multistep flow of Communication. | | | | | | | | | |
| | UNIT - | - IV | | | | | | | | |
| | | | | its charac | cteristics- Communication research- The nature and earch. | | | | | |
| | UNIT - | - V | | | | | | | | |
| | Public 1 | Relat | ions i | n Media | Relations - The Age of Public Relations Marketing- | | | | | |



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Master of Business Administration Semester III

| | The Marketing Plan- Product Publicity Public Relations Marketing Activities | | | | | | | | |
|----------------------|--|---|--|---|--|--|--|--|--|
| Course Outcomes | The course will come up with enhancing student principle of communication management skills. | | | | | | | | |
| Text Books | | _ | | | ation – T.N. Chhabra India - JM Kaul | | | | |
| Reference Books | | | | | neory & Practice - S.M. Sardana actice - Sam Black | | | | |
| Course Title | PUBLIC | C RI | ELAT | TONS MI | EDIA | | | | |
| Course Code | MMB 3 | 16 - E | 3 | | | | | | |
| Course | L | T | P | TC | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The basi | ic kn | owled | lge about | the media communication. | | | | |
| Course Objectives | • The Course is geared towards instilling a deep understanding of Mass Media including newspapers- Magazines- Radio- TV and films. This paper also provides a hands on training on writing for Newspapers-Radio- TV and Film. The special emphasis is laid on developing the art of writing press release. | | | | | | | | |
| Course Contents | Media- media. newspap Media a UNIT - RADIO Radio an TV IN impact of change- PR- Imp | CL. Char NE' Ders S Soo II BRO IND On m The Dact (I and | CADO CADO CADO CASS. I IA: Anasses futurof film | PAPERS periodical astruments CASTING mpact of H brief hi Role of re of Telev | Ratio in India- Relative coverage and appeal of Radio on rural India and rural development. story of Television Coverage- present status and Satellite Communication- TV for Socio Economic vision in India. FILM IN INDIA: Film as a tool of nentaries- PR Films- Feature Films- Script writing of | | | | |
| | | | APHS | : The Can | nera as a tool of PR- Uses of Photos in PR- News- | | | | |

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| | photos- Photo features- photo Editing- Caption writing. EXHIBITIONS: Exhibition as a PR tool- Types of Exhibitions- Planning an Exhibition Theme and Display. UNIT – IV | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|
| | MEDIA RELATIONS: Strategy for good media relations- Inter-Media Publicity- Press Conference. Traditional Media as a PR tool Types Advantages-Role of traditional Media in rural India. Outdoor media as a PR tool- Hoardings Posters- Transit media. | | | | | | | | |
| | UNIT – V | | | | | | | | |
| | The Art of News writing- Difference between newspapers writing and Broadcast writing- Language- content and style- Reporting- How to write a press release- headline- sub-headlines- the lead- paragraphs- essentials of writing a press release. Feature writing- Editorial Writings- Writing for Radio & TV. | | | | | | | | |
| Course Outcomes | The course will come up with enhancing student mass media management and public relation skills | | | | | | | | |
| Text Books | Press Relations - Frank Jefkins Public Relations in India - JM Kaul | | | | | | | | |
| Reference Books | Public Relations: Theory & Practice - S.M. Sardana Public Relations Practice - Sam Black | | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION: DIGITAL MARKETING- 13

| Course Title | FUNDAMENTAL OF DIGITAL MARKETING | | | | | | | |
|----------------------|---|-----------|-------|-----------|---|--|--|--|
| Course Code | MMB : | MMB 317-A | | | | | | |
| Course | L | T | P | TC | | | | |
| Credits | 3 | 1 | | 4 | | | | |
| Prerequisites | The fur | ndame | ental | knowledg | e about the marketing. | | | |
| Course Objectives | The aim of the Digital Marketing Course is to provide students with the knowledge about business advantages of the digital marketing and its importance for marketing success. The application of the gained knowledge-skills and competences will help future managers in forming digital marketing plan in order to manage a digital marketing performance efficiently. | | | | | | | |
| | UNIT I | | | | | | | |
| | Introduction of the digital marketing- Digital vs. Real Marketing- Digital Marketing Channels- Creating initial digital marketing plan- Content management- SWOT analysis- Target group analysis | | | | | | | |
| Course Contents | UNIT II | | | | | | | |
| | | _ | _ | | of Web sites- MS Expression Web- Introduction of ocial Media Marketing plan | | | |
| | UNIT- | III | | | | | | |
| | E-mail | mark | eting | g- E-mail | marketing plan- E-mail marketing campaign analysis- | | | |

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| | Digital Marketing Budgeting- resource planning- cost estimating - cost budgeting cost control. | | | | | | | | | | | |
|--------------------|--|--|--|--|--|--|--|--|--|--|--|--|
| | UNIT-IV | | | | | | | | | | | |
| | Introduction to CRM- CRM platform- CRM models- Exercise: CRM strategy & Case study | | | | | | | | | | | |
| | UNIT-V | | | | | | | | | | | |
| | SEO Optimization- Writing the SEO content- Introduction to Web analytics-Web analytics - levels | | | | | | | | | | | |
| Course Outcomes | The course will come up with enhancing student digital marketing skill and competences will help future managers in forming digital marketing plan in order to manage a digital marketing performance efficiently. | | | | | | | | | | | |
| Text Books | By Ryan Deiss and Russ Hennesberry- 2017 | | | | | | | | | | | |
| Reference Books | 1. By Dominik Kosorin- 2016 | | | | | | | | | | | |

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| Course Title | FUNDAMENTAL OF E-COMMERCE | | | | | | | | |
|----------------------|--|--------------|-------|-----------|--|--|--|--|--|
| Course Code | MMB 317-B | | | | | | | | |
| Course | L T P TC | | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | |
| Prerequisites | The basi | ic kn | owled | lge about | the internet and networking. | | | | |
| Course Objectives | • The basic purpose of this paper is to familiarize the students with the preliminary aspects of ecommerce. So that they may have an overall view while applying the concept of this subject. | | | | | | | | |
| | UNIT-I | | | | | | | | |
| | E-Commerce: Introduction- meaning and concept, Needs and advantages of e-commerce, Electronic commerce vs Traditional commerce, Challenges of e-commerce. | | | | | | | | |
| | UNIT-II | | | | | | | | |
| Course Contents | Internet: Concept & evaluation- Features of Internet: email- WWW- ftp- telnet-newsgroup & video conferencing; Intranet & Extranet- ISDN- TCP/IP-Limitation of internet- Hardware & software requirement of Internet. | | | | | | | | |
| 0 0 1100 1100 | UNIT-III | | | | | | | | |
| | Electronic Payment Systems: E-Cash, e-cheque, credit cards, debit cards, smart cards, E-Banking, Manufacturing information systems, Financial information systems, Human resource information system. | | | | | | | | |
| | UNIT-I | \mathbf{V} | | | | | | | |
| | | _ | | | Business (B2B)- Business to customer (B2C) e-ce, On line Service and Support, EDI: Functions & | | | | |

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| | components. |
|--------------------|--|
| | UNIT-V |
| | Legal Aspects of e-commerce, Security issues of e-commerce, Firewall, E-locking, Encryption, Cyber laws, aims and salient provisions, Cyber laws in India and their limitations. |
| Course Outcomes | After the completion of this course student will enhance their knowledge in E- commerce and networking information. |
| | Agarwal , K.N. and D. Agarwal Business on the Net : What's and How's of E-Commerce - McMillan |
| Text Books | 2. Frontiers of E-Commerce Ravi Kolkota - TMH |
| | 3. O-Brien J. Management Information System- TMH |
| Reference | 1.Oberoi -Sundeep E-Security and You - TMH |
| Books | 2. Young - Margret Levine The complete reference to Internet- TMH |

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(Effective from the session: 2022-23)

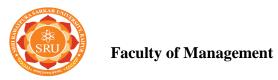
SPECIALIZATION: E-COMMERCE-14

| Course Title | FUNDAMENTAL OF E-COMMERCE AND NETWORKING | | | | | | | | | |
|----------------------|---|--------------|-----------------|-------------------|--|--|--|--|--|--|
| Course Code | MMB 3 | MMB 318 - A | | | | | | | | |
| Course | L | L T P TC | | | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The bas | ic kn | owled | lge about | the internet and networking. | | | | | |
| Course Objectives | The course emphasizes the understanding of the fundamentals of relational systems E- COMMERCE and networking . | | | | | | | | | |
| | UNIT- | I | | | | | | | | |
| | Introduction to Ecommerce E-commerce: E-commerce: A Brief History, Understanding E-commerce, organizing Themes | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| Course Contents | E-commerce business models and concepts, The internet and World Wide Web: Ecommerce infrastructure, E-commerce Business Models, Major Business to Consumer (B2C) business models, Major Business to Business (B2B) business models, Business models in emerging E-commerce areas, The World Wide Web. | | | | | | | | | |
| | UNIT- III | | | | | | | | | |
| | security Technol | env logy | vironi solut | nent, Seion, Mana | web site, Security and payment, The e-commerce curity threats in the e-commerce environment, agement policies, Business procedures, and public system, Electronic billing payment. | | | | | |
| | UNIT-I | \mathbf{V} | | | | | | | | |
| | E-comm | nerce | mark | teting con | cepts- Online retailing and services | | | | | |

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| | Marketing Concepts, B2C and B2B E-commerce marketing, Common Themes in online retailing- The service sector: offline and online, Online financial services, Online Travel Services, Online career service |
|--------------------|---|
| | UNIT-V |
| | Social networks, auctions, and portals Social networks and online communities, Online auctions, E-commerce portals. |
| Course Outcomes | After the completion of this course student will enhancing their knowledge in E- commerce and networking information. |
| Text Books | Kenneth C. Laudon- E-Commerce: Business- Technology- Society- 4th Edition- Pearson S. J. Joseph- E-Commerce: an Indian perspective- PHI |
| Reference Books | Kenneth C. Laudon- E-Commerce: Business- Technology- Society- 4th Edition- Pearson S. J. Joseph- E-Commerce: an Indian perspective- PHI |



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| Course Title | E-COMMERCE: AN APPLICATION | | | | | | | | | |
|----------------------|---|-------|-------|----------|--|--|--|--|--|--|
| Course Code | MMB 318 - B | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The basi | ic kn | owled | dge abou | t the internet and networking. | | | | | |
| Course Objectives | This course will examine the major trends in electronic commerce (e-commerce), including the Internet, security, architectures, policy and social issues. | | | | | | | | | |
| | UNIT-I | | | | | | | | | |
| | Understanding the Context of E-Commerce Why Is This Important? What Is E-Commerce? Benefits of E-Commerce, The E-Commerce Environment, Unique Challenges to E-Commerce, Digital Media and E-Commerce. | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| | Marketing with Digital Technology, Digital Marketing Methods Business Intelligence and Customer Relationship Management. | | | | | | | | | |
| Comman | UNIT-III | | | | | | | | | |
| Course Contents | Establishing E-Commerce Operations, Identify E-Commerce Requirements Using an Integrated E-Commerce Model, Standards for E-Commerce. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Localizing Sites for International Markets, Assessing Organizational Readiness and Identifying Gaps, Setting Up an E-Commerce Operation, Consumer Behavior on Web Sites. | | | | | | | | | |
| | UNIT - | V | | | | | | | | |
| | | | | | al Issues in E-Commerce, E-Commerce Applications: onsumer-to-Consumer, Business-to-Business. | | | | | |
| Course Outcomes | After the completion of this course student will be enhancing their knowledge in E- commerce and networking information | | | | | | | | | |
| Text Books | 1. Keni Edition- | | | Laudon, | E-Commerce: Business, Technology, Society, 4th | | | | | |
| Reference Books | 1. S. J. J | osep | h- E- | Comme | ce: an Indian perspective- PHI | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION: GLOBAL BUSINESS MANAGEMENT - 15

| , | SPECIALIZATION: GLODAL BUSINESS MANAGEMENT - 15 | | | | | | | | | |
|----------------------|---|---|---|----|--|--|--|--|--|--|
| Course Title | GLOBAL BUSINESS ENVIRONMENT | | | | | | | | | |
| Course Code | MMB 319 - A | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The basic knowledge about the business environment - globalization of management. | | | | | | | | | |
| Course Objectives | To Understand about various factors that are having impact on the functioning of business. | | | | | | | | | |
| | UNIT-I | | | | | | | | | |
| | International Business, Nature, importance and scope; Modes of entry in to International Business; Frame work for analyzing international business environment; Economic, Technological, Socio-cultural, Political and legal environment; International Economic Environment, International financial system; Institutional support to International Business, UNO- IMF- World Bank; UNCTAD; WTO | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| | Regional Economic Co-operation and Integration between Countries; Different levels of integration between Countries; European Union- NAFTA- ASEAN-EFTA- SAARC- SAPTA- The ANDEAN community- MERCOSUR. | | | | | | | | | |
| | UNIT-III | | | | | | | | | |
| Course Contents | Multinational Corporations: Conceptual Frame work of MNCs; MNCs and Host and Home Country relations; International Technology Transfers – importance and types- Foreign Technology Acquisition. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Foreign Exchange Markets: Determining exchange rates; Fixed and flexible exchange rate system; Participants in the Foreign exchange markets; Cash and Spot exchange market; Exchange rate quotes; LERMS-; Factors affecting exchange rates — spot rates- forward exchange rates- forward exchange contracts; Foreign exchange and currency futures; Exchange rate arrangement in India; Overview of FEMA; Exchange dealings and currency possession; Information and communication. | | | | | | | | | |
| | UNIT-V | 7 | | | | | | | | |
| | Foreign Investment: Capital flows – types and theories of foreign investment – Foreign investment flows and barriers. Recent Developments in International | | | | | | | | | |

Master of Business Administration Semester III

| | Business: Ecological issues; Social aspects |
|--------------------|--|
| Course Outcomes | After completion of the course student will come up good global business environment skills and techniques |
| Text Books | F.Adhikary, Manab, Global Business Management, Macmillan New Delhi Black and Sundaram: International Business Environment- PHI New Delhi. |
| Reference Books | 1.Buckley- Ardin: The Essence of International Money- PHI New Delhi |

Master of Business Administration Semester III

| Course Title | GLOBAL PRODUCTION & OPERATIONS MANAGEMENT | | | | | | | | | |
|----------------------|---|---|---|----|--|--|--|--|--|--|
| Course Code | MMB 319 - B | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The basic knowledge about the production and operation management | | | | | | | | | |
| Course Objectives | To understand the concept and techniques of operations management. and planning and project management | | | | | | | | | |
| | UNIT-I | | | | | | | | | |
| | System concept of production, Types of production system, Productivity –World class manufacturing, process planning and design, selection of process, value analysis/value engineering, make or buy decision, capacity planning and forecasting Demand pattern, Forecasting model, selection of forecasting techniques. | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| Course | Facility location; factors influencing plant location, break even analysis, facility layout, Product layout, advantages and limitation, systematic layout planning (SLP) Line balancing concept of mass production. Material management and inventory control, Components of material management, Manufacturing model without shortage, Material handling system. | | | | | | | | | |
| Contents | UNIT-III | | | | | | | | | |
| | Aggregate sales and operation planning, Introduction, Production planning environment, Material Requirement planning (MRP) - Product Structure/ Bill of material (BOM), MRP System and overview- Single machine scheduling (SMS); types of scheduling, concept of SMS, SPT rule to minimize mean flow time minimizing weighted mean flow time. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Project management: CPM – PERT – GANTT chart/Time chart – work study method study- time study – motion study. Quality control: Introduction- need to control quality- definition of a quality system- classification QC techniques-control charts for variables and attribute- Acceptance sampling – Operating characteristic curve – Single sampling plan. | | | | | | | | | |

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Master of Business Administration Semester III

| | UNIT-V | | | | | | | |
|--------------------|---|--|--|--|--|--|--|--|
| | Maintenance planning and control - Maintenance Objectives –Types – Bas reasons for replacement- reliability – reliability improvement- reliability calculations- Modern production management tools- JIT manufacturing Introduction to Six sigma concepts- TQM- Lean manufacturingKaizen. | | | | | | | |
| Course Outcomes | Student will come up enhancing their knowledge about the global production and operation | | | | | | | |
| Text Books | Paneerselvam.R - Production and Operation management- Prentice Hall- New Delhi | | | | | | | |
| | Operations management for competitive management- chase- Jacobs & Aquilano- Tata Mcgraw hill-11E | | | | | | | |
| Reference Books | Hira Gupta -operation Research Technique Management N.D. Vohra, operation Research Technique Management | | | | | | | |
| | 2. N.D Vohra - operation Research Technique Management | | | | | | | |

Master of Business Administration Semester III

(Effective from the session: 2022-23)

SPECIALIZATION – INTERNATIONAL BUSINESS -16

| Course Title | INTERNATIONAL TRADE AND OPERATIONS | | | | | | | | | |
|----------------------|--|---|-----|----|--|--|--|--|--|--|
| Course Code | MMB 320 - A | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The basic knowledge about the international management and operation | | | | | | | | | |
| Course Objectives | • The paper aims at acquainting the students with the theoretical foundations of international trade and enabling them to learn the pattern-structure and policy framework of India's foreign trade. | | | | | | | | | |
| | UNIT-I | | , , | | | | | | | |
| | Theoretical Foundations of International Trade: Reasons for international trade: Mercantilist and neo-mercantilist view; Theories of international trade: Absolute and comparative advantage theories, Modern theories of trade, Gains from trade, Foreign trade multiplier, Terms of trade. | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| | Direct Investment, FDI in the world economy, The Political Economy of FDI Cost and Benefit of FDI to Host and Home Countries, Government Policy Instruments and FDI, Foreign debt situation. | | | | | | | | | |
| Course | UNIT-III | | | | | | | | | |
| Contents | Instruments of Commercial Policy, Tariffs quotas and other measures and their effects; Arguments for and against protection; Trade regulations and WTO; Trade policy and developing countries. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Factor Movements and International Trade in Services: Capital flows, Types and theories of foreign investments, Barriers to foreign investments, Labour migration, Theory of international trade in services. | | | | | | | | | |
| | UNIT-V | | | | | | | | | |
| | Regional Economic Integration: Levels of Regional Economic Integration, Free trade area, customs union- economic union- and common market; Trade creation and diversion effects, NAFTA, EU, SAARC, ASEAN | | | | | | | | | |
| Course Outcomes | Student will come up enhancing their knowledge about the international trade and operation | | | | | | | | | |



Shri Rawatpura Sarkar University, Raipur

Master of Business Administration Semester III

| Text Books | 1. Economic Survey- Govt. of India. |
|--------------------|--|
| | 2. Export-import Policy and Other Documents- Govt. of India. |
| | Hazari- R. Bharat- Micro Economic Foundations of International Trade- Croom Helm- London and Sydney. |
| Reference Books | Letiche- John M International Economics: Policies and Theoretical Foundations- Academic Press- New York. |
| | Mannur- H.G International Economics-Vikas Publishing House- New Delhi- |
| | 3. Salvatore- D International Economics- John Wiley and Sons. |
| | 4. Sodersten- BO- International Economics- McMillan- London |

Master of Business Administration Semester III

| Course Title | RISK MANAGEMENT AND INSURANCE | | | | | | | | | |
|----------------------|--|---|---|----|--|--|--|--|--|--|
| Course Code | MMB 320 - B | | | | | | | | | |
| Course | L | T | P | TC | | | | | | |
| Credits | 3 | 1 | | 4 | | | | | | |
| Prerequisites | The basic knowledge about the Insurance and Risk management. | | | | | | | | | |
| Course Objectives | ☐ The objective of this course is to develop an insight of postulates- principles and techniques of accounting and utilization of financial and accounting information for planning- decision-making and control. | | | | | | | | | |
| | UNIT-I | | | | | | | | | |
| | Risk – Meaning and definition – Risk and uncertainty – Chances of loss – Peril and Hazard - Classification of risks – Historical development of the concept of risk – Techniques of managing risk –Risk pooling-insurable risks vs. hedging – Risk Transfer Methods | | | | | | | | | |
| | UNIT-II | | | | | | | | | |
| | Risk management – Meaning and objectives – Elements of risk management – Risk - management process – Risk assessment, risk mapping, risk control techniques - techniques of risk financing, insurance as risk transfer – Benefits of risk management – Personal risk management | | | | | | | | | |
| | UNIT-III | | | | | | | | | |
| Course Contents | Insurance company operations – Rating and ratemaking – Underwriting – Production – Claims settlement – Reinsurance – Alternatives to traditional reinsurance – Investments – Other insurance company functions. | | | | | | | | | |
| | UNIT-IV | | | | | | | | | |
| | Legal principles in risk and insurance - Principle of indemnity, insurable interest - subrogation, utmost good faith -Assessing loss exposures - property - liabilitypersonnel - Net income - Risk Management decision making process | | | | | | | | | |
| | UNIT-V | | | | | | | | | |
| | Advanced topics in risk management – Changing scope of risk management – insurance market dynamics – loss forecasting – financial analysis in risk management decision making - Other risk management tools – international risk management – Risk management information systems (RMISs). | | | | | | | | | |

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Master of Business Administration Semester III

| Course Outcomes | After the completion the students will be able to: • Develop exceptionally strong critical thinking and analytical skill • Interact with industry leaders in risk management and insurance |
|--------------------|--|
| Text Books | George E. Rejda and Michael J. McNamara (2014), Principles of Risk Management and Insurance (12/e), Pearson Education: New Jersey. Mark S. Dorfman (2008) "Introduction to Risk Management and Insurance", Pearson Education: New Jersey |
| Reference Books | ICAI (2008), Risk Management and Reinsurance, The Institute of Chartered Accountants of India: New Delhi. S. Arunajatesan and T.R. Viswanathan (2009), Risk Management and Insurance: Concepts and Practices of Life and General Insurance, Macmillan Publishers: New Delhi. Insurance Institute of India (2008), Risk Management – (IC-86), III: Mumbai |